

## Text Alerts Terms of Use

*Last Updated: January 18, 2019*

One Technologies may from time to time offer you the ability to enroll with us to receive Text Message Account Alerts ("Text Alerts"). The following terms and conditions apply and include instructions on how to use and cancel text messaging.

### **Instructions:**

Reply **HELP** in response to a text message you've received from us or call us at 1-877-487-2315 for more information.

Reply **STOP** to any text message we send you and we will stop sending you text messages of the type that you are responding to.

### **Terms of Use:**

Your enrollment or use of our Text Alerts constitutes your agreement to these Terms of Use. We may amend these terms and modify or cancel the service or any of its features without notice. Enrollment in Text Alerts is not a guarantee that you will receive text messages from us, and we reserve the right to cancel some or all text alert elections applicable to your account, at any time.

You agree to provide us with a valid mobile number. You agree that we may send text messages to that number through your wireless provider. You agree to follow all opt-in procedures for establishing text notifications. You acknowledge that your wireless service provider's standard text message rates, if any, will apply to the text notifications. You represent that you are the owner or authorized user of the wireless device you used to subscribe to Text Alerts, and that you are authorized to approve the applicable charges.

**Message and data rates may apply.** We do not charge you for any text messages we send, but you are responsible for all charges and fees associated with text messaging that may be imposed by your wireless service provider. Check with your service provider for details on specific fees and charges that may apply.

Prior to enrollment in Text Alerts, we will send a text message to your designated mobile number. To complete enrollment, you must confirm receipt of the text message from your device by following the instructions in that text message.

You are responsible for verifying that your network operator can provide you with this service.

By subscribing, you consent to receiving up to approximately thirty text messages per month. This number is dependent on a number of factors, including how often you apply for credit. You can unsubscribe at any time from all Text Alerts by texting STOP to 24750.

We will not be liable for any delays or failures in your receipt of any text messages, as delivery is subject to effective transmission from your network operator and processing by your mobile device. Text Alerts are provided on an AS IS, AS AVAILABLE basis. T-Mobile is not liable for delayed or undelivered messages.

The service is available only in the United States and with valid U.S. telephone numbers. Please notify us immediately of any changes to your registered mobile phone or device including changes to your carrier service. In case of unauthorized access to your mobile phone or device, you agree to cancel the enrollment associated with the phone or device immediately. You agree to indemnify, defend and hold us harmless from any third-party claims, liability, damages or costs arising from your use of the Text Alerts or from providing us with a phone number that is not your own.

**Supported Carriers:**

AT&T, Sprint, T-Mobile®, Verizon Wireless, Boost, Cricket, MetroPCS, U.S. Cellular, Virgin Mobile, ACS Wireless, Appalachian Wireless, Bluegrass Cellular, Carolina West Wireless, Cellcom, C-Spire Wireless (formerly Cellsouth), Cellular One of East Central Illinois, Cincinnati Bell Wireless, Cross (dba Sprocket), Duet IP, Element Mobile, EpicTouch, GCI Communications, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri Cellular), Illinois Valley Cellular, Immix (Keystone Wireless / PC Management), Inland Cellular, iWireless, Mobi PCS (Coral Wireless LLC), Mosaic, MTPCS / Cellular One (Cellone Nation), Nex-Tech Wireless, nTelos, Panhandle Telecommunications, Peoples Wireless, Pioneer, Plateau, Revol Wireless, Rina - Custer, Rina - All West, Rina - Cambridge Telecom Coop, Rina - Eagle Valley Comm, Rina - Farmers Mutual Telephone Co, Rina - Nucla Nutria Telephone Co, Rina - Silver Star, Rina - South Central Comm, Rina - Syringa, Rina - UBET, Rina - Manti, South Canaan / CellularOne of NEPA, Thumb Cellular, Union Wireless, United, Viaero Wireless, West Central Wireless, Leaco, Nemont/Sagebrush. T-Mobile.

## **Text Alerts Frequently Asked Questions:**

### **COMMANDS**

STOP: To stop receiving Mobile Text Alerts, please text STOP to 24750. After you have received the text confirmation of your opt-out, you will no longer receive any Mobile Text Alerts.

HELP: At any time, you can text HELP to 24750.

### **What are Mobile Text Alerts?**

They are text (SMS) messages sent to opted-in ScoreSense members that notify our members of credit alerts and account information on their profile. These text messages are not mobile text spam, but rather a recurring message program.

### **How do I sign up for Mobile Text Alerts?**

You will need an active ScoreSense membership to sign up for Mobile Text Alerts. You can sign in to your account and opt in on the settings page.

### **How do I opt out?**

To stop receiving these texts, text STOP to 24750. After you have received the text confirmation of your opt-out, you will no longer receive any Mobile Text Alerts.

### **How do I opt in again?**

You can sign up again by following the steps in “How do I sign up for Mobile Text Alerts?”

### **Is it free?**

While the text messages are free, you will need to be an active member of ScoreSense to receive them. Please note that message and data rates may apply, and you may be charged by your carrier.

### **How are the messages sent?**

We may use non-autodialer or autodialer technologies to send text messages to the mobile phone number you supplied when you opted in.

### **Who are the participating carriers?**

AT&T, Sprint, T-Mobile®, Verizon Wireless, Boost, Cricket, MetroPCS, U.S. Cellular, Virgin Mobile, ACS Wireless, Appalachian Wireless, Bluegrass Cellular, Carolina West Wireless,

Cellcom, C-Spire Wireless (formerly Cellsouth), Cellular One of East Central Illinois, Cincinnati Bell Wireless, Cross (dba Sprocket), Duet IP, Element Mobile, EpicTouch, GCI Communications, Golden State, Hawkeye (Chat Mobility), Hawkeye (NW Missouri Cellular), Illinois Valley Cellular, Immix (Keystone Wireless / PC Management), Inland Cellular, iWireless, Mobi PCS (Coral Wireless LLC), Mosaic, MTPCS / Cellular One (Cellone Nation), Nex-Tech Wireless, nTelos, Panhandle Telecommunications, Peoples Wireless, Pioneer, Plateau, Revol Wireless, Rina - Custer, Rina - All West, Rina - Cambridge Telecom Coop, Rina - Eagle Valley Comm, Rina - Farmers Mutual Telephone Co, Rina - Nucla Nutria Telephone Co, Rina - Silver Star, Rina - South Central Comm, Rina - Syringa, Rina - UBET, Rina - Manti, South Canaan / CellularOne of NEPA, Thumb Cellular, Union Wireless, United, Viaero Wireless, West Central Wireless, Leaco, Nemont/Sagebrush. T-Mobile.

### **Privacy Policy**

One Technologies respects your right to privacy. Please see our [Privacy Policy](#) here.